"Want total peace of mind for your company's online presence? We've got support covered."

We're with you for the long haul. The tech gods never quit modding: browsers get updated so frequently we need to work constantly to ensure you're still looking A-OK online. And there are hackers to keep out, too; the bad guys can't, won't and don't stop.

Complete support for your site, as and when you need it.

Unexpected Shopify and Wordpress feature updates won't get the better of you either. With a discreet testing area for your site, we'll put updates through their paces without crashing your live system. And - only when we're happy - we'll take them live, seamlessly.

Put simply, we stay across the site so it works just as we'd intended, whatever the geeks and the bad guys throw at it.

Digital doesn't stand still. Invest in your brand. Care Plan comes with:

– Dedicated testing environment: catching issues before they go live
– Version control of all WordPress core, theme and plugin files for easy roll-backs
– Version control for theme assets, products and customer data on Spotify, too
– Enterprise-class plugin licensing as a service (LaaS), making management a breeze
– Ongoing performance monitoring and optimisation so your website runs at peak efficiency
– Round-the-clock security and uptime monitoring
– echnical SEO monitoring and optimisation so your site ranks well and stays there
– Email and phone support with responses guaranteed within business hours.
– Two hours of development time, every month, for those times you need us more
– Zero fuss, just convenient monthly Direct Debit billing.

And combined with Via Host, Care Plan also brings:

– Continuous database backups provided by Ottomatik
– Cloudflare DNS security and SSL services
– Real-time file backups using on-premises and Acronis cloud services
– Access to personalised support library and how-tos

"Protect your digital investment. Choose worry-free hosting, with zero latency."

Your digital presence is one of your business's most important assets, period. It's time to treat it that way. Some companies host sites for model train enthusiasts. We host mission-critical business solutions: there's a difference. **Go cheap? Go Daddy, not Via.**

Proactive hosting. 100% responsive support. 100% carbon neutral.

We've been around the online block more than a couple of times; there's not much we haven't faced over the years. And there's a lot of truth in the phrase, "Fail to prepare, prepare to fail…"

That's why we've built a hosting package that puts your prized asset on our secure, dedicated solid-state server, wrapped up in services that continually monitor and optimise your site's performance. We're hosting geeks, so you don't have to be.

If we build it, we host it—the right way. Via Host comes with:

– Zero latency support - we're here whenever you need us
– Hardware and software maintenance, ensuring a stable platform, always
– Performance monitoring to keep your systems running smoothly
– User account management for controlled access
– Bandwidth and Connectivity that's always up
– A comprehensive cloud-based backup plan
– Security audits and round-the-clock monitoring to keep threats at bay
– Fault monitoring: if something's off, we'll know faster than you can say, "What's a 404?"